FUCHS LUBRICANTS Services Department enhances productivity, reduces downtime

**30 January 2025:** By providing tailored, value-added services that complement its world-class lubricants, [FUCHS LUBRICANTS SOUTH AFRICA](http://www.fuchs.com/za) ensures that clients achieve greater productivity, reduced downtime, and optimised maintenance cycles.

“Our approach goes beyond simply supplying oils and greases,” explains Service Manager **Tiaan Le Roux**. “We deliver a complete solution by combining top-tier lubricants with expert services, tailored to meet each customer's unique operational requirements.”

The FUCHS Services Department specialises in centralised lubrication systems, designed to enhance the longevity and performance of critical equipment across various industries. “We work closely with customers to design and implement systems that meet their specific needs,” highlights Tiaan.

Using high-quality OEM components and a team of highly trained service personnel, FUCHS provides reliable systems that ensure optimal equipment performance. The department’s close relationships with OEM suppliers also allow FUCHS to offer competitive pricing on all system components, including pipes, foot pumps, lube containers, and dispensing solutions such as hose reels and flow meters.

From system design to installation and ongoing maintenance, FUCHS adopts a hands-on approach. “Once the design is approved, our skilled team collaborates with the customer to schedule and execute the installation, ensuring minimal disruption to their operations,” says Tiaan.

FUCHS also offers a ‘Man on Site’ service, where dedicated lubrication technicians handle daily inspections, servicing, and repairs of centralised lubrication systems. These technicians provide detailed daily reports on service schedules, findings, and repairs, offering customers complete visibility into their equipment’s condition.

Beyond installation and servicing, FUCHS excels in condition monitoring for stationary equipment such as mills and kilns. By leveraging advanced techniques like vibration and temperature analysis, the FUCHS Services Department identifies trends and potential issues before they escalate.

“We provide customers with comprehensive photographic reports that include detailed trend analysis,” notes Le Roux. “This proactive approach not only extends the life of critical assets but also minimizes the risk of unexpected failures.”

For more extensive maintenance needs, FUCHS offers planned shutdown services and complete system rebuilds. These include monthly scheduled services to ensure equipment operates at peak efficiency, further reducing downtime and increasing productivity.

By combining premium lubricants with expert services, FUCHS helps clients unlock the full potential of their operations. “Our goal is to ensure that our clients’ equipment performs at its best, for longer,” concludes Tiaan. “Through tailored solutions and unparalleled service, we deliver measurable value to their bottom line.”

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**Notes to the Editor**To download hi-res images for this news article, please visit <http://media.ngage.co.za> and click the FUCHS LUBRICANTS SOUTH AFRICA link to view its press office.

**About FUCHS**
FUCHS develops, produces, and markets high-grade lubricants and related specialties for virtually all industries Founded in 1931 as a family business in Mannheim, FUCHS is now the world's largest independent supplier of innovative lubricant solutions, covering almost every industry and application. Today, the company’s 6 000 employees in over 50 countries still share the same goal: To keep the world moving both sustainably and efficiently.

To live up to this claim, we think in terms of perfection, not merely standards. When developing individual solutions, we enter into an intensive customer dialogue – acting as an experienced consultant, innovative problem solver and reliable team partner. The results we provide meet not only the highest technological requirements, but also help customers save on operating costs and emissions. Because at FUCHS, sustainability is not simply an empty phrase, but a mindset – and thus the basis and aspiration of all our business activity.

**FUCHS LUBRICANTS SOUTH AFRICA Contact**

Kayla Van Vught

Marketing Specialist

Phone: (011) 565 9738

Email: kayla.vanvught@fuchs.com

Web: [www.fuchs.com/za](http://www.fuchs.com/za)

**Media Contact**

Rachel Mekgwe

Senior Account Executive

NGAGE Public Relations

Phone: (011) 867 7763

Cell: 074 212 1422

Email: rachel@ngage.co.za

Web: [www.ngage.co.za](http://www.ngage.co.za/)

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